



Guidelines for
viewings for both
buyers and sellers

Guidelines for viewings

Virtual viewings will only be offered to applicants who pass the affordability assessment.

Physical viewings should only be requested and conducted where buyers are seriously considering purchasing the property.

All viewings will take place by appointment and only involve members of a single household. No open house viewings are to take place.

If any member of, either the household of the property being viewed or the household undertaking a viewing is showing symptoms of coronavirus or is self-isolating, then a physical viewing should be delayed.

When your property is being viewed, you should open all the internal doors prior to the viewing, and allow access to handwashing facilities and ideally separate towels/paper towels.

In order to minimise your contact with those not in your household, we suggest you do not follow the buyer around, either wait in a separate room, outside the property, on the balcony or in the hallway.

When viewing a property, buyers should wash their hands and avoid touching surfaces where possible.

Once the viewing has taken place, the homeowner should ensure surfaces, such as door handles and worktops, are cleaned with standard household cleaning products and towels disposed of safely or washed as appropriate.

(Please note the above are guidelines provided by the government, you are not expected to carry out a viewing if you do not feel comfortable in doing so.)

If you have any questions or concerns, please get in touch.



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